

Who will we share your data with?

We may share your data with your mental health professionals to make sure that you are receiving the appropriate support.



How will we keep the data?

We use your data to provide you with an appropriate service, and you will need to sign to give us permission to do this. We collect data on forms and transfer this information onto our databases. All data is kept securely and destroyed when we no longer need it.

What are my rights?



Right to access

You can have a copy of the data we hold about you.

Right to erasure or to remove consent

You can ask us to remove your data, if we can we will destroy it.

Right to be correct

If the data we hold for you is wrong, tell us, we will update it.

Right to be informed

This flyer highlights the basic information about the data we keep. If you want more information please ask by contacting our head office on 024 7655 2847.

General Data Protection Regulation (GDPR)



How we use information about you

What is GDPR?

GDPR is the name of a law in the European Union (EU) that sets out to protect the rights of individuals in respect of their data.



Why have I got this leaflet?

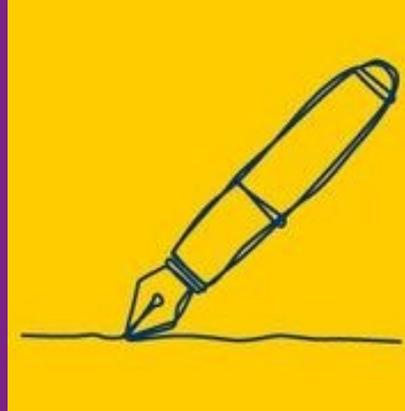
This leaflet tells you what you need to know about how we handle your data.

Who are we?

We're Coventry and Warwickshire Mind, the mental health charity. We're here to make sure anyone with a mental health problem has somewhere to turn.

Where will we get the data from?

From you, from anyone concerned about your mental health and anyone you want us to talk to.



What do we keep?

We only keep information about you that we need to support you with your mental health.

By law, data has to be kept for three years after you have stopped receiving support from us, then it will be destroyed.

How will the data be used?

We use your data to help us to provide the best service for you.

We use your data to help monitor our service, and to conduct research.

We don't use any data that could be used to identify you in our research.

